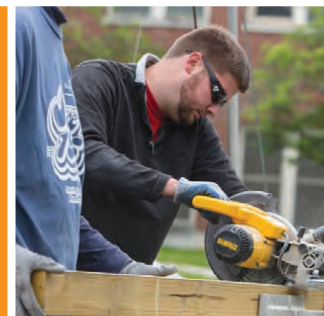


At the
Intersection
of **Health**
and
Housing





Improving health through home repairs

Several years ago People Working Cooperatively changed our long time mission statement to additionally focus on the health of the individuals that reside in the homes we repair.

PWC's mission statement change coincided with the health care community's increasing focus on examining health improvements more holistically. The health care community calls this broad topic the 'the social determinants of health'. This is a fancy way of saying people's health is influenced by a lot of factors beyond just the medical treatment we receive from a physician. Health is influenced by where we live, where we work, what we eat, etc. Our entire social and physical environments, in addition to our genetics and our physician care, are all significant in how healthy we are.

PWC has learned much in the last several years that our work in repairing homes has a significant, positive influence on the health of the individuals in these homes.

PWC's work can reduce excess humidity and mold, making the inside air of a home purer and cleaner. These changes go a long way to improving respiratory problems that plague many people in our population. Allergies, asthma and COPD symptoms can be mitigated somewhat by having a cleaner environment in which to live.

In addition, PWC does a significant amount of work for our elderly population, reducing falls and other accidents in and around the home. The health care savings related to reducing falls is enormous, but more importantly, the advantages to the individuals that can live safer and more securely in their homes for years to come is the true benefit.

This is just the beginning. PWC also provides home modification services, lead based paint remediation, and many other services that can have a direct health related benefit.

We have even seen evidence of a reduction in toxic levels of stress and mental health concerns as a result of PWC's services.

We have more to learn about the full potential in providing home repairs with individuals' health in mind. What we know for now is that this approach is practical, cost effective, and that people are better served as a result of a focus that considers both health and housing.

Jock Pitts
President of People Working Cooperatively





There's No Place
Like Home

03



Whole Home
Innovation Center

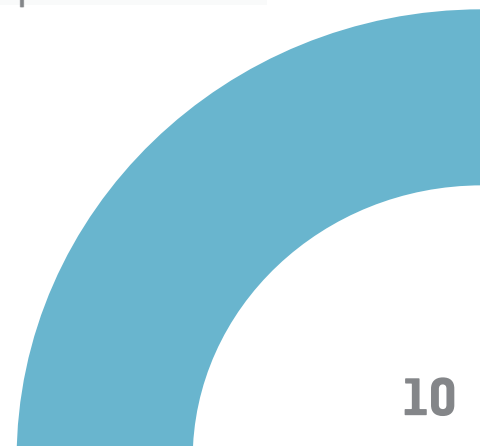
06



Healthy Homes
Cleaner Air

08

Community
Impact



10



Jackson's Story

12



Health Care
Partners

14



Thank You Donors

16

Whole Home

There's No Place Like Home

- The Story of Elliot Feltner



Elliot's accessible closet equipped with hardwood ramp and sliding barn door.



Photo of the fully wheelchair accessible - wet room.





On August 20, 2016, Elliot Feltner, a 22-year-old University of Cincinnati film graduate from Park Hills, Ky, was involved in a very serious car accident that would affect his mobility and require him to use a wheelchair. Elliot spent six months in the hands of the skilled spinal cord injury rehabilitation team at Craig Hospital in Denver, and while the doctors worked on Elliot's injuries, Elliot's mom Stefanie, worked to ensure that he would have a safe place to heal and rehabilitate when he returned home.

Stefanie called the specialists at Whole Home Modifications, who worked with her while she remained in Denver with her son, to design an accessible space for Elliot to come home to. Whole Home's experts fully transformed the family's first floor, redesigning their study into Elliot's new bedroom and bathroom, installing two ramps that allowed him to move throughout the home, and installed a new outdoor sidewalk so that Elliot could move in and out of the home easily and safely.

The new bathroom included a full wet room with a roll-in shower, a roll-under sink, and a pocket door to maximize space. The bedroom included a custom roll-under desk, an accessible closet, and a small working station for Elliot's home nurses. Elliot returned home in March of 2017 to a space that was not only functional for his new mobility needs, but a space that was comfortable, welcoming, and beautiful. Stefanie couldn't be happier with the work the Whole Home team was able to complete.

"We contacted Whole Home shortly after our son went to a rehab facility out west. As we learned what his new living requirements would entail, we worked together to draw up the plans for modifications of a first floor bed and bath" said Stefanie. **"It could not have gone any smoother. Completion dates were mandated, all to make sure the modifications were completed by the time our son returned. Our family appreciated the professionalism and daily progress made by the team to ensure an accessible space for Elliot to return home to!"**

People Working Cooperatively and Whole Home are proud to be able to bring these critical home repairs and modifications to everyone, and in this case we were happy to be able to transition Elliot home.

Pictured left: Brad Staggs, Whole Home Senior Project Manager and Elliot Feltner

Whole Home

Connecting Improved Health, Remodeling, Design and Education



Interior Rendering

W Whole Home Modifications and People Working Cooperatively are excited to announce that construction is underway on the Whole Home Innovation Center. The Whole Home Innovation Center, located at 4628 Paddock Rd. (right next door to PWC's office), will offer thoughtful remodeling solutions for your home and health that make your living space work for the whole family!

The center will offer interactive displays and education, promoting the best practices in remodeling, health, and design. Together under one roof, individuals, families and professionals from many disciplines will come together with one focused goal- to live safer and healthier lives in their homes and their communities.

The Center is part of a larger vision that leverages PWC's 42 years of experience serving the housing needs of at-risk populations. Several years ago a study of PWC's Whole House service model revealed that our clients felt healthier after PWC worked in their homes. The findings of this study have penetrated all programs within PWC and Whole Home. **"It is time for us to share with the community what we have learned so everyone can live safe and healthy in their**



Exterior Rendering



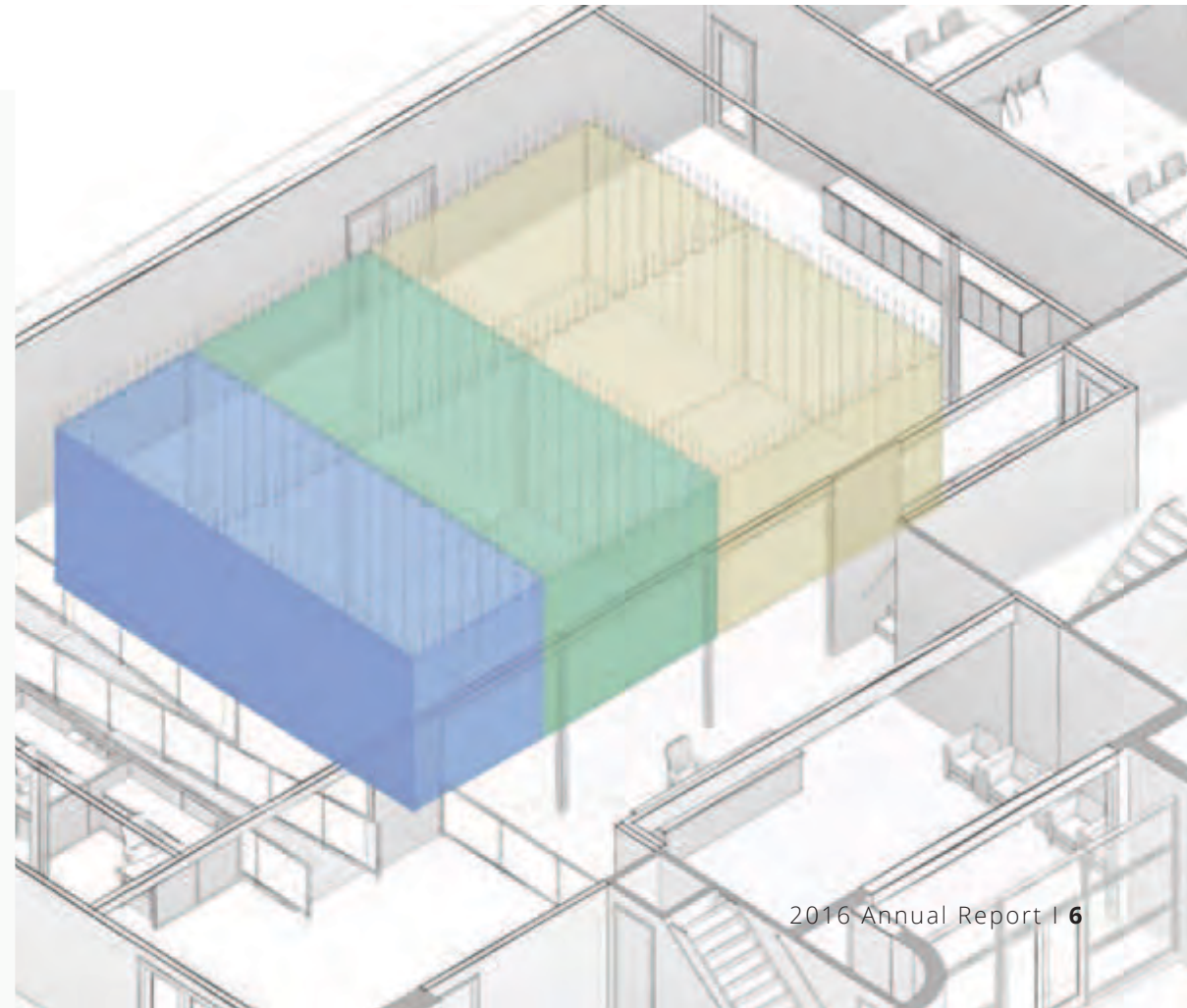
Below: Interior Whole Home Rendering – Display Space – Displays in the Whole Home Innovation Center will be interactive and will allow visitors to experience real home health barriers in an example bedroom, bathroom and kitchen.

homes. We want to broaden our reach with our impactful learnings,” said Jock Pitts, PWC President. The Innovation Center allows us to demonstrate what we have learned and educate a larger audience.

In addition to interactive displays that demonstrate the best practices in remodeling for a healthy lifestyle, The Whole Home Innovation Center will also feature two conference rooms for educational seminars that will be open to the community. **We will kick off our 2018 Education Series with topics ranging from “What is a Healthy Home” for realtors and building professionals, to “Matter of Balance” a State of Ohio recognized evidence-based fall prevention class.**

From weekend warrior to certified professionals, the Whole Home Innovation Center will provide remodeling, health and design education opportunities for everyone.

The Whole Home Innovation Center will open its doors to the public in 2018 with generous support from The State of Ohio, Danis Building Construction, Duke Energy, The Thomas J. Emery Memorial of the Greater Cincinnati Foundation, Keidel Supply Co., O'Rourke Wrecking, Prus Construction, and SHP Leading Design.



Emmary Rader and his wife Sherry have been living in their Monfort Heights home for the last 15 years. After being diagnosed with Leukemia several years ago, Emmary's weakened immune system has made him very susceptible to upper respiratory infections. On average, he has three respiratory infections a year which were usually worse in the winter. It was not until the couple attended a TriHealth Senior Wellness Class and heard a presentation by a PWC Whole Home expert on home safety and air quality that they realized their home may be affecting Emmary's health.

The Rader's reached out to PWC and was referred to our Whole Home program. Our expert technicians were able to perform a "Healthy Homes Assessment" and found that the Rader's home was lacking proper air ventilation and had high levels of humidity. From there, Whole Home's team of BPI (Building Performance Institute) professionals made corrections to their ventilation system following the American Society of Heating and Air-Conditioning Engineers (ASHRAE) - home ventilation guidelines in the Rader's upstairs bathroom. Within just a few days, the couple noticed considerable difference in Emmary's health.

"You have no idea how much this service has improved my husband's health" said Sherry Rader. "Since the fan was installed last year, Emmary has not had one upper respiratory infection." Rader continued.

Sometimes, a medical condition may be impacted by things in the patient's environment that cannot be seen by the naked eye. Indoor air quality is an important issue and can be affected by problems such as moisture, mold, asbestos, lead paint and other irritants. "Since Americans spend more than 90% of their time indoors, it is vitally important that we breathe healthy air in our homes, schools and workplaces. Poor air quality can have a negative impact on people with heart disease, cancer and respiratory diseases such as asthma," said James Gross, Owner of Healthy Communities Consulting LLC. "Fortunately, many causes of unhealthy indoor air quality in our homes can be eliminated through lifestyle changes and home repairs." From improved sleep to higher energy levels, clean air is a vital factor in helping all family members stay focused and productive.

While "Healthy Homes" is a century-old concept that promotes safe, decent, and sanitary housing, PWC is constantly improving our assessment process and services. It is PWC's mission to help homeowners of all walks of life remain in their homes for as long as they are able through services that promote safety, wellness and sustainability. Those services, provided by a staff of skilled craftspeople, include home repairs, energy conservation, home modifications for mobility, lead hazard control, fall prevention education and now our healthy home assessments.





Healthy Homes

Air Quality and Health

“You have no idea how much this service has improved my husband’s health.”

- Sherry Rader

PWC's Final Hometown Hollywood

and how it changed the
life of one Florence Family

- The Story of Jackson





Johnson Family at
the 2017 ToolBelt Ball

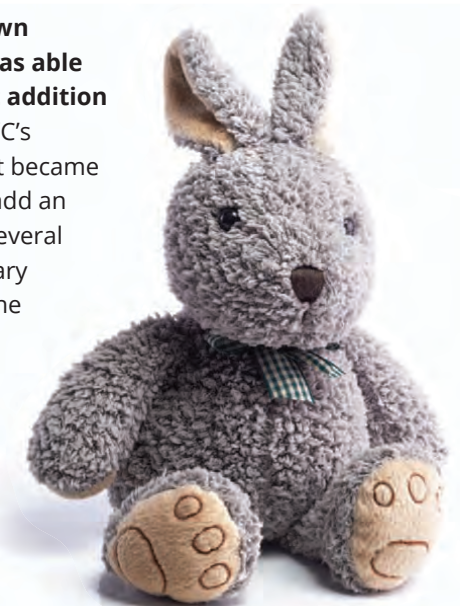
Five years ago, a baby boy named Jackson was born prematurely at only 24 weeks, weighing 1 lb. 2 oz., to a birth mother with drug problems and a biological father with domestic violence issues. After several months spent at Cincinnati Children's Hospital in the NICU, Jackson was finally able to go home.

But, just nine hours later he returned to Children's Hospital with broken legs and arms, and other serious trauma. He was back at the hospital where he would need to stay for quite some time.

JJ and Rebekah Johnson were living with their two boys, William and Austin, in a 950 sq. ft. home in Florence, Ky. Because of their upbringing, they both thought it was important to open their home to foster children, specifically those who have been mistreated or have special needs. After fostering 12 children – three of whom were classified as medically fragile – the Johnsons met Jackson.

Jackson was in very poor condition, with 46 separate diagnoses including cerebral palsy, breathing problems and a host of other complicated care issues. Jackson came to live with Rebekah and JJ and their boys, but his health quickly deteriorated. The doctors told the Johnsons that Jackson would not survive, and had hospice services brought in for him. But, with the love and care of Rebekah, JJ, and their two boys, Jackson has defied the odds. He has grown into a spunky, playful five-year-old under the care of his now adoptive family.

Thanks to our generous donors at PWC's final Hometown Hollywood gala in 2016, People Working Cooperatively was able to raise \$65,000 for the Johnson family to add a 300 sq. ft addition to their home. This project would typically be outside of PWC's financial capabilities, but thanks to those generous donors, it became a reality. PWC, along with local contractors, were able to add an additional room and bathroom onto this home, along with several system upgrades, such as a whole house air purifier, necessary for Jackson's health to improve. After 19 years, PWC closed the curtain on its annual Hometown Hollywood with a record \$161,000 raised for the Modifications for Mobility program to provide critical modifications for other families like the Johnsons.





Torch Award

Awarded the Greater Cincinnati Better Business Bureau's annual Torch Award for Marketplace Ethics



Hometown Hollywood

After 19 years, PWC closes the curtain on its annual Hometown Hollywood gala. Event nets a record \$161,000 for the Modifications for Mobility program



New PWC Volunteer App

New app was created for volunteers to submit work orders and information for annual events, Repair Affair and Prepare Affair. PWC received over 400 work orders through the app in 2016.



Golden Cincinnati Initiative

PWC invited to join the Golden Cincinnati Initiative to make Cincinnati more senior friendly



Healthy Homes Certification

PWC project manager becomes the first in Ohio to receive the Building Performance Institute (BPI) Healthy Homes certification



Repair Affair

526 volunteers participated in the 36th annual Repair Affair donating 2,808 service hours to assist 64 households



Prepare Affair

2,600 volunteers participated in the 30th annual Prepare Affair event, donating 7,804 service hours to assist 913 households prepare their homes for winter



Volunteer Hours

A total of 26,337 volunteer hours were contributed

Community Impact

2016 numbers & statistics

| | |
|--------------------------------------|------|
| Income at or below 30% of the median | 3074 |
| Income between 31% & 50% | 2042 |
| Headed by someone over 60 | 2895 |
| Grandparents raising grandkids | 431 |
| Households including a disability | 2358 |
| African American | 4580 |
| Caucasian | 5175 |
| Other | 407 |

| | |
|--------------------------|-------------|
| Households served | 5116 |
| Individuals served | 10162 |
| individuals under 18 | 2763 |
| Flagged Vet Households | 727 |

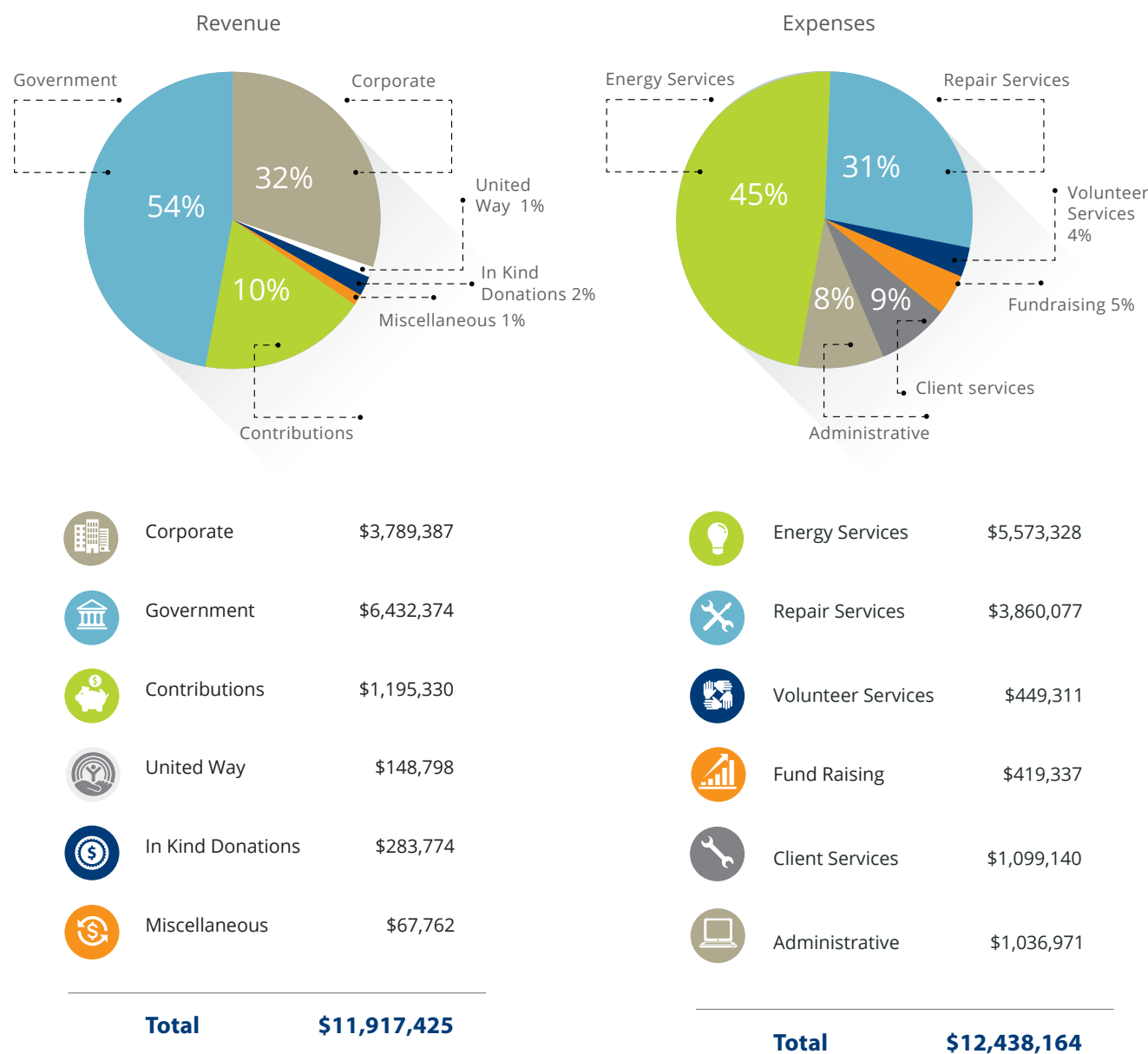
| | |
|----------------------|------|
| People Served | |
| Male | 3681 |
| Female | 6481 |

| | |
|--|------|
| Services (by job type) | |
| Energy Education & Conservation Services | 4717 |
| Plumbing | 1246 |
| Furnace/ AC-Repair/ Replacement | 863 |
| Roofing & Gutters | 212 |
| Structural, Other | 584 |
| Electric | 217 |
| Accessibility | 266 |
| Lead remediation | 3 |
| Volunteer Services | 1281 |

| | |
|----------------------------|-------------|
| 2016 Total Services | 9389 |
|----------------------------|-------------|

| | |
|--|-------------|
| *Projects for vets (already counted in the numbers above) | 1476 |
|--|-------------|

| | |
|--|------------|
| *Whole Home projects (not counted in the numbers above) | 189 |
|--|------------|



PWC – Partnering for Health

PWC has been building partnerships with the healthcare community

Urban Health Project – A PWC Volunteer Partner

For the last several years, PWC has hosted volunteers comprised of first and second-year medical students, several medical residents from the Bethesda Family Medicine Residency Program and volunteers from the TriHealth ThinkFirst Injury Prevention Program as part of the summer Urban Health Project. To date, volunteers from the Urban Health Project have completed 6 exterior wheelchair ramps and other yardwork projects for individuals with mobility needs. The Urban Health Project strives to both directly impact the community as well as expose the incoming medical professionals to the realities of the underserved community.



Urban Health Project





PWC has been building partnerships with the healthcare community as we better understand the very strong, positive impact PWC's services have on the health of the individuals in the homes we serve. **From fall prevention to home air quality, our healthcare partnerships are key to PWC's ability to improve the health of our neighbors in need.**

Three of these thriving partnerships have been PWC's relationship with the Colerain Fire and EMS Department, UC Health, and the City of Cincinnati Health Department. Since 2015, PWC has been partnering with the Colerain community to reduce falls among their senior residents via their fire and EMS personnel. "PWC's role in our program has been to facilitate a comprehensive falls training to our team and then provide resources (i.e. grab bars, safety lighting, and education) to our residents" said Will Mueller, Colerain Fire Assistant Chief. "Our working relationship with People Working Cooperatively (PWC) is the model for a shared purpose....reduce falls. PWC's mission aligns perfectly with the vision and mission of Colerain Fire and EMS." Mueller continued.

Another valued partner, UC Health has been a vital partner to PWC on a variety of health centered projects in addition to our efforts in the Colerain community. These include development of The Hamilton County Fall Prevention Task Force and the creation of the Senior Wellness Expo alongside the Cincinnati Recreation Commission and Molina HealthCare. Now in its third year, the expo provides 200+ older adults with free health screenings and information. "People Working Cooperatively has been an instrumental partner for UC Health. We see the impact PWC has on our patients but also the entire community by helping people age in place and offering solutions for people to remain independent in their own homes," said Lauren Stenger, RN, MSN Injury Prevention Coordinator- UC Health.

PWC is excited to partner with UC Health and the UC College of Medicine's Community Health Service Learning program for this academic year. As part of the "Physician and Society" course, UCCOM students will partner with multiple social service agencies throughout Cincinnati, including PWC, to learn about the ways in which social determinants of health affect our community. Through their partnership with PWC, students will explore the relationship between health and housing and consider ways in which physicians can have an impact on community health.

PWC also partners with the City of Cincinnati Health Department on the Childhood Lead Poisoning Prevention Program. Lead poisoning contributes to a variety of physical, social, and environmental problems that adversely impact individuals and families. Lead is especially dangerous to children 6 years of age and younger. "PWC is a very important partner with the Cincinnati Health Department's Childhood Lead Poisoning Prevention Program (CLPPP)," explained Cynthia McCarthy, Senior Sanitarian/HUD Program Manager. **"The majority of childhood lead poisoning occurs from children living in older homes. For every one dollar spent on prevention, our community benefits from a \$17-\$221 savings in future childhood lead poisoning related costs. Together, PWC and the City of Cincinnati are making homes lead-safe for low-income families with young children."**

PWC thanks our other healthcare partners, particularly TriHealth, for their assistance in solidifying the correlation between someone's health and their environment which is vital to PWC's advancement in providing services that improve the health of our neighbors in need.

Thank you Supporters

Many thanks to our supporters who contributed to People Working Cooperatively in 2016. Thank you for another great year!

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