
2019 GRATITUDE REPORT





Generally, in an Annual Report message I review details about the previous year's accomplishments. 2019 was a year with typical challenges and wonderful accomplishments. PWC fulfilled our mission keeping many thousands of people across the Tri-State safe, secure, and healthier in their homes. However, this look back at 2019 seems less important this year than other years.

The world changed dramatically in the first part of 2020. The COVID-19 pandemic changed all of our lives. It has been a hardship for everyone. We were all asked to stay in our homes for the purpose of limiting exposure to the coronavirus and staying safe. In this "shelter in place" environment, PWC's mission became even more important than ever before for PWC's clients.

Since March of this year, PWC's clients have been especially vulnerable. It has long been understood that there is a strong connection between your home environment and your health. Where you live, your environment, is a key determinate of your health. Across the Tri-State people are forced to stay in their homes. If you do not have heat, water, or electricity you may be forced out of your home. PWC services – emergency repairs, home modifications, and energy conservation – have been critical in keeping thousands of people safe, secure and healthier in their homes.

PWC clients are among the most vulnerable people to contract the coronavirus. As mentioned, they are disproportionately older, and their health is much more fragile.

If PWC clients are forced from their homes due to housing conditions, they have no other reasonable options for shelter. Where then would they live? Where then would they go? Our clients want to remain in their homes if at all possible.

But in many instances they would be forced into some type of institutional care. We have learned that institutions could put individuals at risk, especially older people, during the pandemic. It is critical to keep PWC's clients out of institutional care unless absolutely essential and have them remain safe within their homes. It certainly saves money, but more importantly, it saves lives.

When the world shut down in 2020, PWC was backed by Ohio Homeland Security to continue to provide emergency services for the most vulnerable people in our society. But PWC's work could not have continued under the coronavirus conditions without some changes. Back in March, PWC immediately adopted important safety protocols to adapt to the dangers of the coronavirus with the extreme focus on keeping our clients and our employees safe. This was and remains critical today – protecting our clients while simultaneously serving their home repair and health needs.

The last 8 months have been a period like no other. PWC transitioned to complete a record number of emergency repairs in 2020, and did so in a safe manner for our clients and our staff.

PWC's mission is more important now than ever before. As much as we all hope everything goes back to normal, our clients will continue to need PWC. PWC needs your help and support as we continue to meet the crucial and critical needs for families.

Thank you for your support for the mission of PWC.

Sincerely,

Jock Pitts
President of People Working Cooperatively

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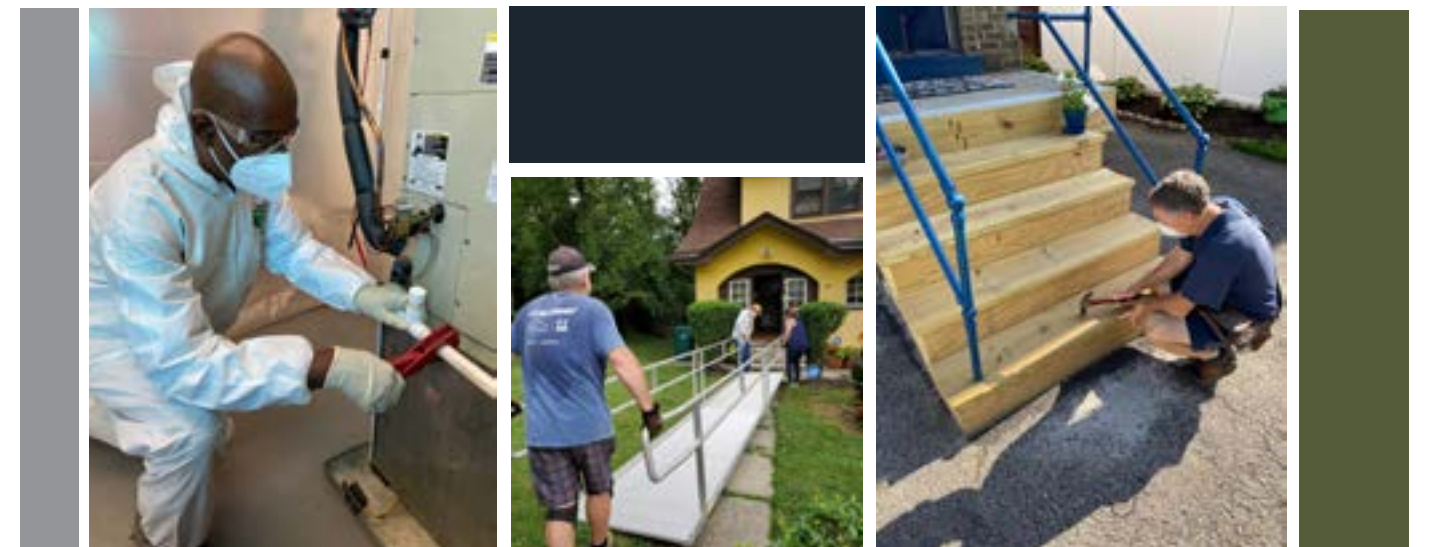
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People Working Cooperatively 2019 Community Impact Summary

2019 numbers & statistics

Income at or below 30% of the median	3197
Income between 31% & 50%	1373
Headed by someone over 60	2979
Grandparents raising grandkids	237
Households including a disability	2230
African American	4344
Caucasian	3875
Other	751

Households served **4684**

Individuals served	8970
individuals under 18	2306
Flagged Vet Households	596

People Served

Male	3377
Female	5593

Services (by job type)

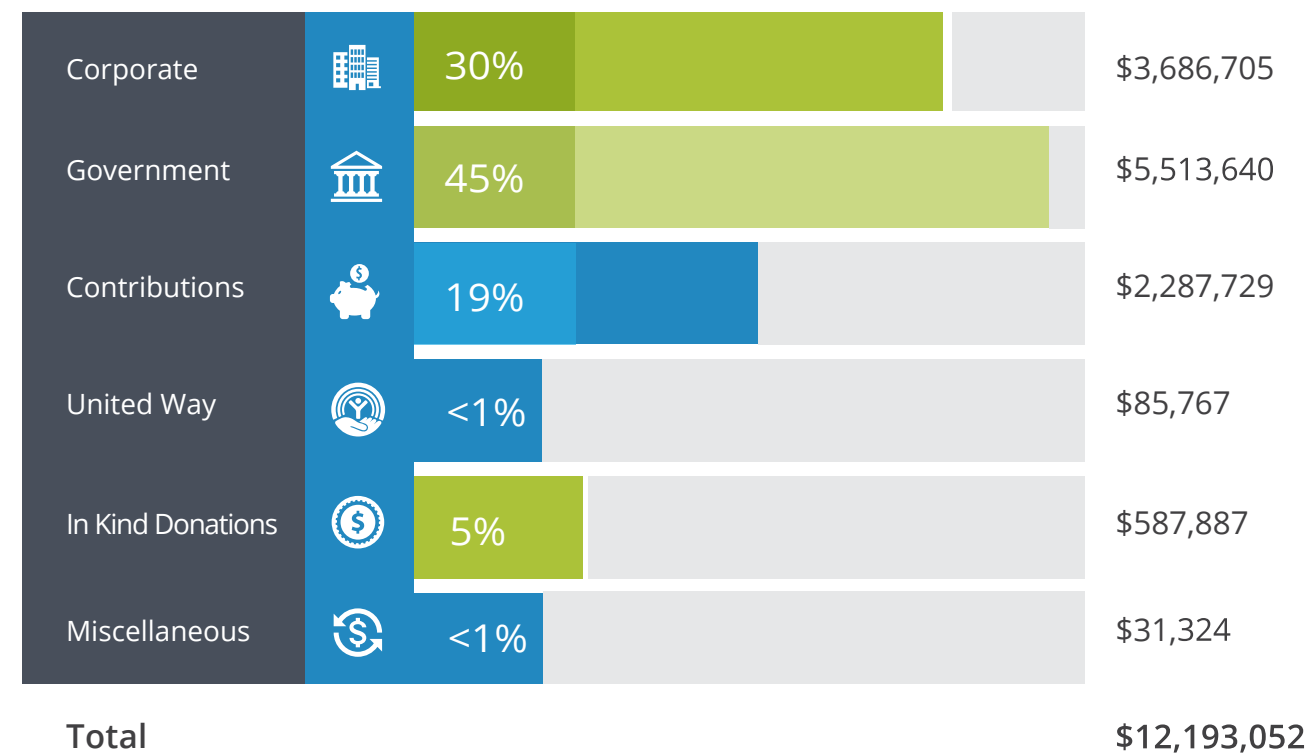
Energy Education & Conservation Services	4295
Plumbing	749
Furnace/ AC-Repair/ Replacement	441
Roofing & Gutters	136
Structural, Other	477
Electric	158
Accessibility	580
Lead remediation	5
Volunteer Services	1164

2019 Total Services **8,005**

**Projects for vets (already counted in the numbers above)* 1136

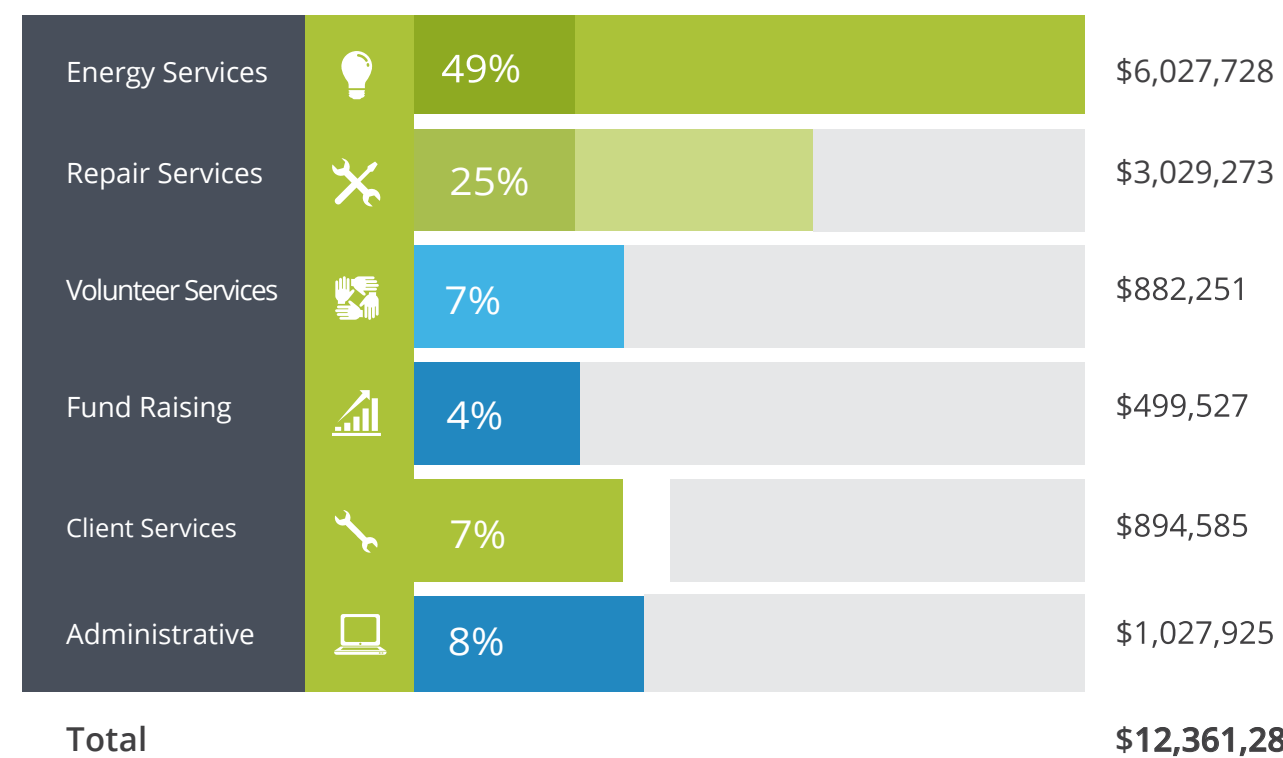
**Whole Home projects counted in Accessibility numbers above* 311

2019 Revenue



Source: Audited Financial Statements

2019 Expenses



Net Assets at End of Year \$6,006,204



INNOVATION LAUNCH

The Whole Home Innovation Center opened a best-practices showroom and education center, hosting over 1,000 visitors for community events and education sessions on living safe and healthier at home.



RAMP IT UP FOR VETERANS

5th Annual Ramp it Up for Veterans campaign telethon with WCPO featured a Catholic High School challenge. Total funds raised for the campaign was \$371,248 assisting 596 veteran households with essential home repairs and modifications.



THIRD ANNUAL BALL

Third annual ToolBelt Ball raised a record \$100,000 for its Paddle Raiser. All net proceeds went to assist more than 60 households with significant accessibility modifications.



COMMUNITY EDUCATION

Evidence based Stepping On & PWC's Safe and Healthy at Home series was shared with university students, Fire & EMS, health care professionals, tradespeople, community groups and the general public.



PWC RECEIVES \$700,000

For the first time, PWC received two years of support directly from the Ohio General Assembly for PWC's Whole Home Innovation Center. This support, \$700,000 in total, is designated to help Ohioans with living their lives safely and healthier in their homes.



PWC RECEIVES AWARD

In partnership with Cincinnati Children's Hospital Medical Center, PWC received a Clinical and Translational Science Award for its "Cincinnati Asthma Friendly Environments" project.



NCOA SCHOLARSHIP

PWC awarded scholarship (one of only six nationally) to attend National Council on Aging Conference in Washington D.C. PWC met with key political leaders and government departments sharing our work and expressing needs for caring for our older adult community.



VOLUNTEER IMPACT

532 volunteers donated 2,481 hours of service to complete 70 home repair projects for the 37th annual spring Repair Affair and 2,300+ volunteers (120 individual groups) donated approximately 6,900 hours of service to assist nearly 800 homeowners for the 33rd annual fall Prepare Affair event.

THANK YOU SUPPORTERS

Many thanks to our supporters who contributed to People Working Cooperatively in 2019. Thank you for another great year!

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Vectren

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Council on Aging of Southwestern Ohio
Elevate Energy
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Kentucky Office of Vocational Rehabilitation
Molina
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U.S. Department of Veterans Affairs

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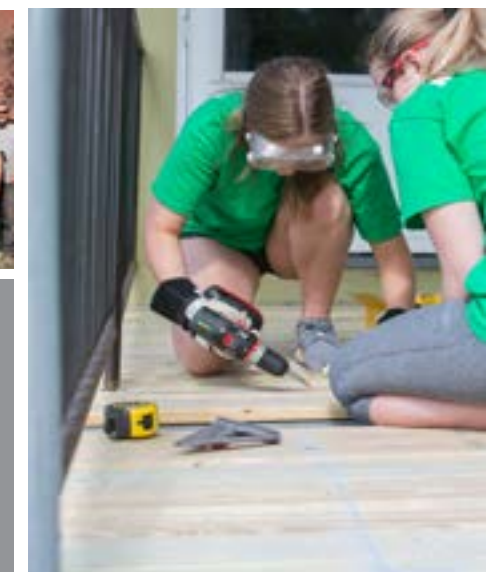
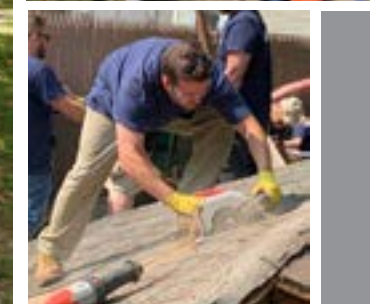
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